

# Day of Installation Checklist

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Know what to expect during your Multimedia Tech® Home installation. Print this as a reference.

- Make sure the account holder or an authorized decision-maker (age 18+) is home for the entire installation (1-4 hours).** The installer will help you design and customize your system to fit your family's needs and educate you on the features of your new system. The installer will also ask you or your authorized decision-maker.
- Have your credit card, cash or check ready.** You or your authorized decision-maker (age 18+) will need to pay for the installation and any additional equipment required for installation by credit card, cash or check.
- Be prepared to e-sign your service request.** Either you or your authorized decision-maker (age 18+) must be present to sign the service request.
- Identify 2 contacts.** You or your authorized decision-maker (age 18+) will need to provide 2 contacts' names and phone numbers. These contacts should be you and/or a family member or trusted friend. The installer will set up your contacts at the time of installation.

1. Contact Name (You): \_\_\_\_\_ Phone: \_\_\_\_\_

2. Contact Name: \_\_\_\_\_ Phone: \_\_\_\_\_

- If you are an existing Multimedia Tech customer, please have your User ID and Password available in order to set up your Multimedia Tech account.** If you don't know them, you can retrieve them at [mymultimediatech.com/myaccount](http://mymultimediatech.com/myaccount).

User ID: \_\_\_\_\_ Password: \_\_\_\_\_

## What to Ask Your Installer

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- How do I use my system?  How do I remotely control my system?
- What can I do with the system?
- How do I prevent making mistakes?

To learn more about your Multimedia Tech, visit [mymultimediatech.com](http://mymultimediatech.com)